



Terms and conditions

Please read these terms and conditions carefully before accessing, using or obtaining any information, product or services. By accessing Kolymvari4You website from desktop, mobile or tablet, you agree to be bound under these terms and conditions and our privacy policy. If you don't accept these terms, then you may not use our website. In these terms 'we', 'our', 'Kolymvari4you' or 'us', refers to Kolymvari4You properties.

1. Policy

- a. **Children;** All children are welcome. Maximum number of extra beds in a room is 1. Our guests are required to inform us if they need crib.
- b. **Parties and events;** No parties or other events are allowed in our properties.
- c. **Prepayment;** When booking, our guests are required to pay a **deposit of 35%** of the total amount of the price with a bank transfer within 1-3 days from the day of booking. When booking, a confirmation e-mail is sent with details of the bank account. The rest 65% is to be paid on arrival day. VAT is included in our pricing.
- d. **Cancellation;** Our guests can cancel for **free until 30 days before** arrival. If our guests cancel in the 30 days before arrival the 35% is nonrefundable.
- e. **Refund;** In case of cancellation 30 days before arrival, we refund the deposit of 35% with a bank transfer within 5-10 days.

2. Check-in /Check out

Check-in: after 15:00

Check-out: until 11:00

Our guests are required to inform us about the approximate time of their arrival.

3. General Provision

This website is owned and operated by Kolymvari4You, a holiday complex. Our principal place of business is located in Kolymvari village, Chania, Crete. You must be at least 18 years old to use our website. We host our site at a reputable platform. The terms, conditions and privacy policy are not subject to change any time soon.

4. Intellectual Property Notice

All images, texts, designs, trademark are owned by and property of Kolymvari4You. It is violation of federal law to use any of our intellectual property.

5. Private Privacy

Kolymvari4you collects a variety of information that you provide directly to us. We process your information only for specific purposes of booking the accommodation, identify you and contact you. Any data that we request and is not required will be specified as optional. The security of personal information is important to us, but remembers that no method of transmission over the internet is 100% secure. Thus, we never ask you online payment and we support only bank transfer.